San Benito County Juvenile Hall: 2007-08 Annual Review

Conducted by

Law and Justice Committee

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County of San Benito Civil Grand Jury 2007-2008

SAN BENITO COUNTY JUVENILE HALL: 2007-08 ANNUAL REVIEW

SUMMARY

The San Benito County Juvenile Hall is responsible for providing a safe, secure, and healthy environment for children while they are temporarily detained at the facility. It also assists the community in the rehabilitation of Juvenile Hall wards (or dependents) through counseling and appropriate programs. Since 2006, Juvenile Hall has been without a permanent manager, who is normally stationed full-time on site, to oversee operations and provide leadership to staff on a daily basis. Juvenile Hall has a lack of funds and personnel to develop and run programs for the wards. Furthermore, the physical plant requires proper maintenance and repair, as well as needs additional storage space.

PURPOSE OF INQUIRY

Every year, the Grand Jury performs a state-mandated inspection of the Juvenile Hall to determine that it is operating effectively, securely, and safely and that the staff treats Juvenile Hall wards in a safe and humane manner.

METHODOLOGY

The Grand Jury visited the Juvenile Hall on three different dates. In October 2007, several Grand Jury members took a pre-scheduled tour of Juvenile Hall that was conducted by staff. After the tour, Grand Jury members met with Juvenile Hall staff.

Concerned about the maintenance of the physical plant, Grand Jury members visited Juvenile Hall unannounced in December 2007. The purpose was to inspect the facilities again and note whether conditions had improved since the previous visit.

In January 2008, several Grand Jury members met with the Department of Public Works staff and Juvenile Hall staff to inquire about the maintenance and upkeep problem.

In addition to the facility tours and staff interviews, the Grand Jury reviewed inspection reports of the facility as well as other relevant materials.

DISCUSSION

Background

The Juvenile Hall is a division of the San Benito County Probation Department. It is not treated as, nor connected with, any jail or other penal institution. Rather, Juvenile Hall is

a temporary detention and treatment facility that holds young persons who are waiting for a court hearing or for release to a parent, guardian, or another responsible adult.

According to its policy and procedure manual, the Juvenile Hall's mission is to provide "a safe, protective environment" and to promote "responsibility and accountability on the part of minors" under its care. The manual further states that Juvenile Hall "shall be operated in all respects as nearly like a home as possible."

Location

The Juvenile Hall is located at 708 Flynn Road, approximately 2 miles north of Hollister. It is near the intersection of Highway 25 and Flynn Road. It shares a driveway with the San Benito County Jail. Both facilities are blocked from view by orchards on Highway 25 and Flynn Road. There are no signs on Highway 25, Highway 156, San Felipe Road, or Flynn Road to direct visitors to Juvenile Hall. Once on the Flynn Road driveway, there is no sign to identify the Juvenile Hall or distinguish it from the jail.

First-time visitors may have difficulty finding the Juvenile Hall, regardless of whether they are new to the area or long-time residents. Two Grand Jury members experienced this problem for the October visit. During the December visit, a visitor, who was standing in front of the Juvenile Hall, walked up to Grand Jury members and asked if he was at the jail. While turning onto the Flynn Road driveway for the January meeting, a Grand Jury member observed a county official suddenly stop just beyond the Juvenile Hall, back up, and turn into the facility's parking lot.

Juvenile Hall Personnel

Management

The Juvenile Hall Superintendent is responsible for the management of the day-to-day operations as well as for the daily supervision of Juvenile Hall personnel. The Interim Superintendent position is part-time. The Superintendent works under the general direction of the Chief Probation Officer of the San Benito County Probation Department.

The Juvenile Hall has been without a permanent Superintendent since 2006. The current Interim Superintendent position is part-time. Staff expressed to the Grand Jury that they need a full-time Superintendent who maintains a presence on site to address staff's concerns and to handle the daily administration of the facility.

Juvenile Institutional Officers

Juvenile Institutional Officers (JIO) are responsible for the daily supervision of children who are detained at the Juvenile Hall. At the time of the October visit, Juvenile Hall had 15 JIOs, with eight full-time officers. Staff stated they are budgeted for 10 full-time officers.

Officers work rotating shifts. At least one female and one male JIO must be on duty whenever both females and males reside in Juvenile Hall.

JIOs have limited advancement opportunities. On-call or part-time JIOs may advance to permanent, full-time positions when openings become available. Those with leadership ambitions and interests can become shift supervisors. The supervising JIOs report to the Superintendent.

Staff demonstrated a dedication and passion to their work and to the children who are under their care. Some JIOs have worked for Juvenile Hall for several years.

Other Staff Members

Juvenile Hall has a part-time secretary. In the past year, it hired a transportation manager who also fulfills the role of transition case manager. The transition case manager determines what resources that the wards need to help them stay out of trouble when they leave Juvenile Hall.

Juvenile Hall Wards

Juvenile Hall provides housing for young persons under the age of 18 years. In 2007, the youngest child booked into the facility was 13 years old. Children may be detained at the facility for various reasons, such as:

- violating juvenile court orders or the terms of their probation.
- being charged with truancy, runaway, breaking juvenile curfews, disobeying their parents, or being out of control of their parents.
- having no parent, legal guardian, or other responsible adult willing or capable of providing proper and effective parental care or control.
- being destitute and without any home.
- having a home that has been determined unfit for them to live in due to child abuse or neglect.
- being considered physically dangerous to the public.

Juvenile Hall has the capacity to hold 20 wards. During the October visit, the facility was in charge of 16 wards; and during the December visit, it had eight wards in its care. Staff says that they generally see more youth offenders during vacation times as well as in September and October, which is the start of the school year.

When Juvenile Hall reaches capacity, it has some options to deal with overcrowding. Juvenile Hall may request that the wards who have less serious offenses or whom have two weeks left of their sentences be released early. It may also request that the wards be placed under home supervision or electronic monitoring.

Juvenile Hall wards follow a daily routine, which generally starts between 6 a.m. and 7 a.m. and ends at 9 p.m. They receive 4 hours school in the morning. From Monday through Friday, the wards receive 3 hours of recreation; on the weekends, they receive 5 hours of recreation.

JIOs may assign the wards to assist them with performing daily routine duties such as janitorial tasks or serving meals. The wards usually earn points for helping JIOs (these points can be redeemed for rewards such as phone calls).

Food Services

Juvenile Hall serves breakfast, lunch, and dinner, as well as provides an evening snack, to the wards. It contracts its meals through Aramak Food Service, which delivers meals 4 times a week. Because the Juvenile Hall does not have a kitchen, its meals are delivered to and stored at the nearby San Benito County Jail. When meals are ready to be served, the jail contacts Juvenile Hall staff who then go to the jail's kitchen and retrieve them.

According to the 2007 Juvenile Facility Health Inspection Report, the wards may not be receiving sufficient daily calories while detained at Juvenile Hall. The report recommends that additional nutritious snacks be provided, and more frequently, to the wards.

Juvenile Hall has a mid-sized refrigerator, located in its multi-purpose room, for storing packaged meals and snacks for the wards. Grand Jury members observed that the refrigerator was crowded with food. Staff expressed that the facility should have its own kitchen and kitchen staff to provide meals to the wards, as well as to handle modifications for the wards with special dietary needs.

Medical Services

Juvenile Hall contracts its medical services with the California Forensic Medical Group. A nurse is on site between 8 a.m. and 12:30 p.m. If medical attention is needed after those hours, Juvenile Hall contacts its medical provider for assistance.

Juvenile Hall follows specific medical procedures for booking wards into the facility. The nurse screens children during the intake process. If children are brought in after the nurse has left, they are isolated and screened by the nurse the next morning. When law enforcement officers pick up juveniles who are under the influence of a substance, the officers take them to the local hospital. Once juveniles receive a clearance by the medical staff, the officers bring them to Juvenile Hall.

Educational Services

Juvenile Hall is required to provide educational services to the wards within its care. These services, also known as the San Benito County Juvenile Court School, comply with the State of California Education Code and the San Benito County Board of Education policies. Classes are held every day, from 8:15 a.m. to 10:15 a.m. and then from 10:30 a.m. to 12:30 p.m.

The school has one teacher and one teacher aide. The teacher assesses and screens students, and instructs them according to approved state packets. Special education resource teachers come during the week to work with special education students.

According to staff, if wards have been detained for 10 days in Juvenile Hall, they are automatically assigned to the Pinnacles Community School upon their release. Staff expressed that for reasons of continuity, these youths ought to go back to their own school unless it is a problem for them to return there.

Youth Programs

Juvenile Hall offers youth programs to address the social, emotional, health, and other issues and problems that troubled young persons face. Programs are generally developed and offered by volunteers. Some programs are provided by churches, the YMCA, youth groups, and other community-based organizations, while other programs are developed and given by JIOs and probation officers. For example, at the time of the Grand Jury inspection in December, a probation officer was offering an art therapy program at the facility.

Staff expressed that one of Juvenile Hall's top challenges is the ability to provide programs and services to the wards under its care. For example, staff would like to see an independent living services program be established to help the wards gain skills to function in life. Staff also stated that programming is inconsistent because when the person who leads a program leaves, that is the end of the program. In addition, programs may be sporadic because of the time schedules of the volunteer program leaders.

Juvenile Hall does not have a staff member who specifically focuses on developing rehabilitation programs and seeking grants to fund such programs. Staff mentioned that Juvenile Hall has no funds to pay for rehabilitative programs developed in-house; hence, JIOs use their personal money to buy supplies for those programs that they offer.

Physical Plant

The Grand Jury's tour of the physical plant included the intake area, day room, schoolroom, the wards' cells, showers, control room, administrative offices, courtroom, storage rooms, laundry room, and the grounds.

Overall, Grand Jury members observed that various aspects of the physical plant need maintenance and repair to keep it in condition for the safety and security of the children that are within the Juvenile Hall's care.

Maintenance Staff

Juvenile Hall is responsible for performing its own maintenance and repair on its building, grounds, building systems, and equipment. It does not have a maintenance worker on staff to perform regularly scheduled maintenance tasks or perform general maintenance and repair work, as it is needed.

The daily janitorial tasks—sweeping, vacuuming, mopping, and so forth—are completed by the JIOs, with the assistance of the wards. JIOs are assigned to perform painting projects, which are part of ongoing maintenance plans, as well as to complete periodic maintenance of driveways and grounds.

JIOs perform general repair work for which they have the mechanical skills to complete. Otherwise, Juvenile Hall submits work orders to the San Benito County Public Works Department for building, equipment, and ground maintenance. Juvenile Hall also contracts with appropriate tradesmen, such as plumbers, to perform necessary services.

Indoors Conditions

Grand Jury members noted the following physical conditions during both their October and December tours:

- Carpets are stained.
- Concrete floors are cracked and stained (see Figure 1).
- Walls are dirty.
- Mold spots are visible on the ceiling.
- Holes and dirt from a former wall phone are visible on a wall in the lobby (see Figure 2).
- Shower stalls and the bathroom tub (which is used during the intake process) have visible mold and/or rust (see Figures 3 and 4).
- Some drain traps are broken and/or painted over (see Figures 5 and 6).
- The sink/shower in the laundry room is filthy (see Figures 7).
- Electrical wiring is exposed on the floor in the dayroom where the wards eat, do activities, and spend time outside of their cells (see Figures 8).
- Formica tops on some benches in the day room are broken (see Figures 8).
- Upholstered chair seats in the courtroom are stained.
- Part of the trim on the intake desk is missing.
- Air vents in the ceiling and walls look filthy (see Figures 9).
- Lighting wires are exposed and hanging in the storage closet next to the courtroom.
- There is a gap in the seam of a wall in the storage closet next to the courtroom.
- Two windows in the dayroom are scratched, which look like the remains of graffiti.
- Some cells have graffiti on the walls.

Air Quality

During the October tour of the physical plant, Grand Jury members noticed that air felt stale in the day room, nurse's room, schoolroom, and courtroom.

During the December visit, the smell of a nearby controlled burn was evident indoors. Soot was visible in and around air vents (see Figure 9). Staff stated that when fires or controlled burns occur in the area, the smell does get inside the building. Wards have complained about the smells. Staff could not recall the last time the air filters had been changed.

Outdated Equipment: Instructional Staff's Computers

The computers that the teaching staff use for their work are about 10 years old. The computers were not new when they were donated. One computer is a Compaq, with a *Windows 98* label on it. The other computer is an HP Vectra. The facility is expecting to

receive new computers. However, it was not known when that would take place or if the computers would be used or new.

Outdated Equipment: Control Panel

Juvenile Hall still uses and maintains the original security control panel that was installed in 1992 (see Figure 10). The current budget includes funds to purchase a new control panel. However, the Juvenile Hall staff is unsure when the new system will be purchased and installed.

Outdoor Conditions

The courtyard, which the wards use for basketball and other recreational games, is part blacktop and part lawn. During both the October and December tours, Grand Jury members observed that the blacktop had long cracks alongside the grassy area; the lawn had dry patches and holes; and weeds were sprouting out of cracks next to the wall (see Figure 11).

At the December visit, Grand Jury members also noticed the following:

- Lint from the laundry room lay on the ground next to the wall (see Figure 12).
- Exterior doors, metal posts, and drain spouts show signs of corrosion.
- Copper pipes in the boiler room are leaking and/or show corrosion.
- A part of the inner wall (insulation and pipes) in the boiler room has a hole in it.
- Numerous piles of rodent fecal droppings lay in the boiler room.

In September, staff mentioned that when the sprinklers come on, the sally port gets flooded because the drainage hole at the gate becomes plugged. In December, staff stated that since the sprinklers have been fixed, the sally port had not been flooding lately. While staff was talking, it was raining, and a grand jury member noticed a puddle starting to form around the drainage hole.

Maintenance Issue

According to the 2006-2007 Grand Jury Report, the Grand Jury made the following recommendation:

Complete a comprehensive analysis of maintenance needs for the facility and request funding on an ongoing basis to make repairs/replacements of equipment including the walkie talkies and the control panel.

The San Benito County Board of Supervisors responded by budgeting \$458,500 for Juvenile Hall to make necessary repairs and upgrades to its building, grounds, building systems, and equipment. The budget was based on an assessment of maintenance problems performed by the Public Works Department in April 2007 (see Figure 13). Many of the maintenance issues that the current Grand Jury observed in its inspections are not being addressed by the Public Work's maintenance assessment.

Storage/Organization

The Juvenile Hall has a lack of storage space on site, and what is available is disorganized and underutilized (see Figures 14, 15, 16, 17). For example:

- Blankets and towels are stored on open shelves in the laundry room, where cleaning materials and equipment are kept. This room also has a filthy sink/shower in the corner.
- Slippers are piled below a shelf that holds pitchers of water and drinking utensils.
- Toxic items, such as cleaners and beach, are stored next to paper utensils, sanitary napkins, and other items that persons would use.
- Boxes of soda and other items are stored beneath the student computer tables in the schoolroom.
- The small multi-purpose room is crowded with a mid-size refrigerator, office equipment, the fingerprinting system, intake materials, jumpsuits and other supplies for incoming wards, and various other paperwork, materials, and supplies.

Safety Issues

Bathtub/Shower Safety Issue

The Juvenile Hall has one bathroom that is used specifically by incoming wards during the intake process. This bathroom has a bathtub/shower combination. The bathtub has no shower mats or safety bar (see Figure 3).

Courtyard Security Issue

According to the 2006-07 San Benito County Grand Jury Report, Juvenile Hall had installed a green tarp on the bottom half of the courtyard fence as a safety measure. The purpose of the tarp is to prevent the wards from being seen by the public when they are outside in the courtyard.

Grand Jury members observed that the tarp has gaping holes in several places. The tarp also does not completely cover the fence on the northwest side of the courtyard (See Figures 18 and 19).

Some Grand Jury members expressed concern to Juvenile Hall staff about the possibility of persons coming up to the fence and passing contraband to the wards. Staff stated that it would be easy for outsiders to throw things over the fence. Staff thought that having a perimeter fence—a second fence beyond the standing fence—would be a better security measure.

Emergency Generator

The Juvenile Hall lacks a source of back-up power during emergencies. Because this facility is responsible for the safety and security of children under its care, a back-up power is essential to it fulfilling its mission.

The Grand Jury has made a recommendation for an emergency generator in 2002, 2004, and 2007. The Board of Supervisors' and Probation Department's response to the 2007

Grand Jury's recommendation was that appropriations for "back-up power" are included in the FY 2007-2008 budget. However, the April 2007 memo from the Public Works Department makes no mention of installing an emergency generator. The <i>County of San Benito Recommended Budget Fiscal Year 2007-2008</i> report also does not mention the specific purchase of an emergency back up power for the Juvenile Hall.

FINDINGS

- **F1.** No signs are present on Highway 25, Highway 156, San Felipe Road, or Flynn Road to direct visitors to the Juvenile Hall.
- **F2**. No signs are present on the driveway that the Juvenile Hall and San Benito County Jail share to direct visitors to the Juvenile Hall.
- **F3.** The Juvenile Hall has not had a permanent, full-time Superintendent, who is based on site, for the last two years.
- **F4.** Juvenile Institutional Officers have limited advancement prospects.
- **F5.** Juvenile Hall does not offer consistent or established rehabilitative and treatment programs for youth offenders.
- **F6.** The physical plant is poorly maintained.
- **F7.** The bathtub and shower stalls have mold.
- **F8.** The air in the building is stuffy and uncomfortable.
- F9. The schoolroom, nurse's room, and multi-purpose room look cluttered and messy.
- **F10.** Juvenile Hall has insufficient storage space and the space that they have is under utilized and poorly organized.
- **F11.** The classroom instructors are using antiquated computer hardware and software.
- **F12.** Juvenile Hall's security control panel is out-of-date.
- **F13.** The bathtub and shower stalls are unsafe in that they have slippery or corroded surfaces.
- **F14.** The single fence structure, with green tarp covering, is inadequate for the proper security and safety of young wards.
- **F15.** Juvenile Hall has no emergency generator for back-up power.

COMMENTS (OPTIONAL)

The Juvenile Hall was built in 1992, at the same time as the San Benito County Jail was being constructed. During this 2007-2008 session, Grand Jury also completed an inspection of the Jail and found the two facilities to be in complete contrast. The jail is clean, bright, and neat. Although the Juvenile Hall is generally clean, it looks dilapidated, messy, and cluttered.

The air at the jail is comfortable throughout most of the facility. The part of the jail that has poor air quality uses a swamp cooler system. The Juvenile Hall has a swamp cooler system in the part of the building in which its wards live, sleep, and study.

Unlike the Juvenile Hall, the Jail is kept in top condition by its own maintenance worker. The Jail also has a new state-of-the-art security control system in place, while the Juvenile Hall continues to wait for a replacement to its original security control panel.

Two Grand Jury members who took part in the 2006-2007 Grand Jury Juvenile Hall inspection observed that the conditions of the physical plant have deteriorated in the past year.

RECOMMENDATIONS

- **R1.** Install signs to direct visitors to the Juvenile Hall from Highway 25, San Felipe Road, and Flynn Road. In addition, install a sign on the driveway that directs visitors to the Juvenile Hall (based on Findings F1 and F2).
- **R2.** Hire a full-time, on-site Juvenile Hall Superintendent, whether interim or permanent, as soon as possible (based on Findings F3).
- **R3.** Develop a career path that provides Juvenile Institutional Officers with opportunities to gain experience, as well as obtain education and training to become qualified for higher-level managerial positions (based on Findings F4).
- **R4.** Hire a program manager to be responsible for planning, developing, implementing, and coordinating internal and volunteer rehabilitative programs for the wards. This position would also be responsible for seeking and applying for grants to fund such youth programs (based on Findings F5).
- **R5.** Hire a full-time maintenance worker who has basic plumbing, electrical, carpentry, and other building skills (based on Findings F6).
- **R6.** Apply mold-abatement in the shower stalls and the bathroom, which is used by wards during the intake process (based on Finding F7).
- **R7.** Maintain air vents on a more frequent basis (based on Finding F8).
- **R8.** Remove clutter in rooms (based on Findings F9).
- **R9.** Evaluate the Juvenile Hall's storage needs and rearrange its various inventories in a more efficient and hygienic manner. If possible, hire a professional organizer-consultant (alternatively, seek a volunteer) to help staff (based on Finding F10).
- **R10.** Store blankets, towels, clothing, and shoes neatly in separate and closed containers, drawers, or cabinets so that they are free from dust and chemicals (based on Finding F10).
- **R11.** Update computer hardware and software for classroom instructors (based on Finding F11).
- R12. Update Juvenile Hall's control panel immediately (based on Finding F12).
- **R13.** Apply non-slip surfaces to the bathtub and shower stalls (based on Finding F13).
- **R14.** Install a safety bar in the bathtub (based on Finding F13).
- **R15.** Build a perimeter fence to provide additional security and safety to wards (based on Finding F14).
- **R16.** Secure funds to provide the Juvenile Hall with an emergency generator (based on Finding F15).

RESPONSE REQUIRED

To comply with the Penal Code, including sections 933 and 933.03 (see page viii of this document), the following affected agency (or agencies) shall respond to all relevant findings and recommendations, especially, without limitations, to the findings and/or recommendations specified below.

The following agency shall respond to the listed recommendations:

San Benito County Board of Supervisors: R1 through R15

The following agencies are requested to respond to the listed recommendations:

- San Benito County Probation Department: R1 through R15
- San Benito County Department of Public Works: R1

BIBLIOGRAPHY

Documents

- San Benito County Administrative Office. County of San Benito Recommended Budget Fiscal Year 2007-2008 (submitted by Susan Thompson, County Administrative Officer, 2006).
- San Benito County Fire Department. Fire/Life Safety Inspection Report (July 12, 2007).
- San Benito County Grand Jury. "San Benito County Juvenile Hall," 2007 Grand Jury Report of San Benito County (June 30, 2007).
- San Benito County Planning and Building. County Safety Inspection Report (November 6, 2007).
- San Benito County Probation Department. "Agency Response to 2006-2007 Grand Jury Findings" (August 29, 2007).
- San Benito County Probation Department. Juvenile Hall Policy and Procedure Manual (July 1, 2007).
- San Benito County Public Health Services. *Juvenile Facility Health Inspection Report* (June 6, 2007).
- San Benito County Public Works Department. "Juvenile Hall Assessment" (memo, dated April 25, 2007).
- Miscellaneous paperwork, including correspondence and logs, relating to maintenance work done at Juvenile Hall by subcontractors.



Figure 1 Example of Poorly Maintained Concrete FlooringThis floor is in the nurse's room. Note the cracked and pitted surface. *Source*: Grand Jury member photo, December 2007 Juvenile Hall visit.



Figure 2 Former Payphone Location in LobbyNote the wall has not been repaired or painted. *Source*: Grand Jury member photo, December 2007 Juvenile Hall visit.

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Figure 3 Intake Bathroom Detail: Bathtub

This detail shows part of the tub that wards use during the intake process. Note the rust, mold, and corrosion at the seams and around the spigot and metal parts. The bathtub has no safety bar or non-slip surface.

Source: Grand Jury member photo, December 2007 Juvenile Hall visit.



Figure 4 Intake Bathroom Detail: Shower Stall Ceiling

This detail shows the air vent. Note the rust, dirt, and corrosion on the air vent and the stall surfaces.

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Figure 5 Shower Stall Drain and Floor

The painted floor is peeling, which allows contaminants to accumulate, and so, causes a health hazard. The drain is broken and jagged, which is a safety hazard. *Source*: Grand Jury member photo, December 2007 Juvenile Hall visit.



Figure 6 Close-up of a Shower Drain

Note the clogged screen that impedes drainage: a sanitation hazard. The screen is jagged and broken, a safety hazard to bare feet.

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Figure 7 Sink in the Laundry Room

Note the filthy basin and the dirty wall and pipe in this photo of the laundry room, which is a small room. Across the room from this sink, blankets, towels, and drinking water are kept on open shelves (see also Figure 14). *Source*: Grand Jury member photo, December 2007 Juvenile Hall visit.



Figure 8 Detail of Carpet and Seating in Day Room

Note the broken covering on the bench that is connected to a table at which the wards sit. Also, note the unfinished edge of the carpet. Some Grand Jury members observed exposed wiring along that carpet edge.

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Figure 9 Typical Air Vent (from Courtroom)

Note the soot around the vent. Several air vents throughout the building displayed visible signs of such dirt.

Source: Grand Jury member photo, December 2007 Juvenile Hall visit.



Figure 10 Security Control Panel

This photo shows the antiquated security control panel (center of photo) that the Juvenile Hall operates in its control room. Juvenile Hall installed this equipment in 1992 when the facility was built.

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Figure 11 Typical Asphalt Condition in Courtyard
Note the long and widening cracks in the blacktop. In some parts (not visible), weeds are sprouting. Also, note the poorly maintained lawn.

Source: Grand Jury member photo, December 2007 Juvenile Hall visit.



Figure 12 Laundry Room Vent Area
Note the build-up of lint alongside the wall that faces the courtyard,
which the wards use for recreational purposes. Grand Jury members
also observed weeds sprouting alongside the seams of the outside walls
in the courtyard.

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Figure 13 Maintenance Assessment of Juvenile Hall by County of San Benito Public Works Department (April 2007)

Priority	Issue	Recommended Action by Public Works	Status according to Juvenile Hall documents
High	Water heater	Replace water heater	Resolved
High	Light fixtures	Replace light fixtures with	Resolved
	needed throughout building	energy-efficient materials	Fixtures were donated by AMBAG
High	Plumbing system	Repair and replace system accordingly	In progress
Low	Swamp cooler	Replace swamp cooler	Not addressed as recommended
			Per maintenance subcontractor: the equipment is in fair condition and would be too costly to replace. Estimate for making repairs, about \$24,000 to \$29,000
Low	Control panel and	Repair system	Pending
	intercom system		Juvenile Hall plans to replace the system
Low	Roof	Replace roof that has been	Not addressed as recommended
		leaking for 2 yrs.	Roof was repaired in October 2007
Low	Door locks and closers	Repair items	Resolved
Low	Chain-link fencing	Repair fencing for sally port and gate outside of courtroom	Resolved
Low	Glass in cells and courtroom	Replace glass	Status unknown
Low	Air vents and fans	Replace fans	Not addressed as recommended
	in showers		Vents and fans were cleaned
Low	Air vents and ceiling tiles	Clean, replace, and repair parts	In progress
Low	Building numbers	Install numbers	Resolved
Low	Underground drain pipe	Repair pipe	Pending—replace pipe
Low	Sally port and walkway outside of courtroom	Pour concrete in the two areas	Resolved
Low	Cabinets and drawers	Repair items	In progress
Low	Walls	Paint interior and exterior walls	In progress

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Figure 14 Storage Space in Laundry Room

These open shelves line part of the west wall of a small laundry room. Note the untidiness of the blankets on the top shelf and the laundered towels on the next two shelves. These clean blankets and towels are kept in the open in the same room as the sink that is used for cleaning purposes (see Figure 7). The fourth shelf holds pitchers of drinking water and cups. Right beneath this shelf is a pile of used slippers.

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Figure 15 Storage Room next to Courtroom

This photo shows half of the largest storage room for the Juvenile Hall. Various types of items are stored here, such as cleaning materials, laundry materials, toiletries and clothing for the wards, bathroom articles, napkins and paper towels, reams of paper, and board games.

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Fiture 16 Storage Closet next to the Multi-Purpose Room

Juvenile Hall stores various items in this small storage space, including the personal items of wards while they are detained at the facility. The white bags hanging from the wall hold wards' clothing and other items.



Figure 17 Storage in Boiler RoomThis picture shows the boiler room that is cluttered and unorganized. *Source*: Grand Jury member photo, December 2007 Juvenile Hall visit.

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Figure 18 Back Security Fence (North side facing the County Jail)

The green tarp, which was installed as a safety measure, does not completely shield the courtyard from view. Note where the green tarp ends. Also, note the gap in the fence at the right.



Figure 19 Close-up of Gap in Security FenceThis is a close-up of one of the several gaps in the green tarp. *Source*: Grand Jury member photo, December 2007 Juvenile Hall visit.