



Announcing Your New Surgery Benefit!

TO: **San Benito County – Anthem PPO and HDHP Healthcare Participants**

FROM: **Human Resources**

SUBJECT: **Announcing your NEW SURGERY BENEFIT through Carrum Health!**

We are pleased to announce that effective immediately **San Benito County** has partnered with Carrum Health to provide eligible health plan members access to an **enhanced surgery benefit** program with top-quality hospitals and surgeons. Eligible members include active employees, early retirees (pre-Medicare), COBRA participants and their dependents who are enrolled in the Anthem PPO or High Deductible Health Plans. Eligible procedures include hip replacement, knee replacement, several spine surgeries and bariatric surgery. Please contact Carrum Health to learn if your desired procedure is available.

Use of this benefit is optional. This benefit is separate from and in addition to the benefits already provided under Anthem. This benefit is not administered by **Anthem**. This benefit must be accessed through Carrum Health.

Under the Carrum Health surgery benefit program, your personally assigned Carrum “Care Concierge” will:

- + Help complete forms;
 - + Gather and transfer medical records;
 - + Assist in the selection of a surgeon;
 - + Schedule the surgery;
 - + Make travel arrangements (if necessary); and
 - + Coordinate post-discharge recovery care.
- You will have special access to “Centers of Excellence” which are hospitals and surgeons that have been vetted for providing top-quality care and achieving better outcome!

There are no medical bills! Co-insurance and deductibles will be waived!*

*Due to IRS regulations, on HDHP plans the deductible applies but the co-insurance is waived.

- Travel expenses (if applicable) will be covered for the patient and an adult companion!

To learn more or get started with the program, contact Carrum Health

Toll Free: 1-888-855-7806

Online: my.carrumhealth.com/eiahealth