

**County of San Benito
For Kaiser Plan Members**

Prescription Rx Frequently Asked Questions (FAQ): What You Need to Know

Beginning January 1, 2017, the County will transition health benefits from CalPERS to the EIAHealth Program. As part of this transition, small changes to the pharmacy coverage will occur. Below are some of the most commonly asked questions during a transition like this, which we hope will help make the transition easier for you and your family members.

Q: Will I receive a new member ID card?

A: Yes Kaiser will send new ID cards with new group numbers.

Q: Are my plan's pharmacy copayments changing?

A: No, copayments will remain unchanged.

Q: Can I continue to use the same pharmacy?

A: Yes there is no change in the Kaiser Pharmacy access you have today.

Q: Will I have to get a new mail order prescription from my doctor

A: No you will not. Kaiser will continue to have access to your records and will see that you have current prescriptions in the system.